

# RESUME

## JITENDRA SHARMA

### RMQC Executive

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A competent professional with experience in Departments of **RMQC, R&D and QA** with over **4 years** of experience in Paint Industry. Excellent reputation for resolving problems and improving customer satisfaction with Product Knowledge. Offering excellent communication and good judgment.

## Core Competencies

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### 1. Technical Knowledge:

- ✓ In-depth understanding of paint formulations, raw materials and paint manufacturing processes.
- ✓ Familiarity with various types of paints (Acrylic, Alkyd, Enamel, Textured, WB), coatings (Epoxy coatings, PU, Zinc Coating, Ceramic Coating, Anti-Microbial Coating), resins and their applications.

### 2. Quality Control and Assurance:

- ✓ Proficiency in quality control techniques and standards specific to the paint industry.
- ✓ Ability to develop and implement and maintain QMS to ensure product consistency and quality.
- ✓ Experience in ensuring products comply with ISO and safety requirements.

### 3. Analytical Skills:

- ✓ Expertise in using analytical instruments (e.g. Spectrophotometers, Gas Chromatography, Viscometers, Stormer, Karl Fischer, Bursting Strength tester, Edge Crush tester etc.) for testing raw materials, packing materials and finished products.
- ✓ Strong problem-solving skills and decision-making skills to identify and rectify quality issues.

#### **4. Research and Development:**

- ✓ Experience in developing new paint formulations and improving existing products.
- ✓ Knowledge of alternative RMs for cost cutting of products.
- ✓ Skilled in designing, conducting and analyzing experiments to test new materials and processes.
- ✓ Worked in troubleshooting of any paint defect.

#### **5. Quality Audits:**

- ✓ Proficiency in planning, conducting and reporting on internal and external audits.
- ✓ Experience to identify non-conformities, conduct root cause analysis and implement corrective actions.
- ☐ Verifies that quality assurance processes are effective and consistently followed.

## **Work History Summary**

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### **Sep 2023 - Current**

#### **RMQC Executive (*In-Charge of department*)**

#### **SBL Specialty Coatings Pvt. Ltd (Mohali) (100% subsidiary of Berger Paints India Ltd)**

- Raw Material Inspection: Ensure that incoming raw materials meet the established quality standards and specifications. -
- Quality Testing: Perform various tests and analyses on raw materials to assess their quality, including physical, chemical, and performance tests. ☑
- Documentation: Maintain accurate records of raw material inspections, test results, and any deviations from the quality standards. -
- Root Cause Analysis: Investigate and identify the root causes of any quality issues related to raw materials and collaborate with cross-functional teams to implement corrective actions. -
- Compliance: Ensure compliance with regulatory requirements and company standards related to raw material quality.
- Conduct Audits: Conduct on-site audits to evaluate the supplier's processes, systems and facilities.

## **Feb 2023 – Sep 2023**

### **R&D/QA Officer**

#### **Krishna Murari Organosys Pvt. Ltd. (Noida)**

- Develop new products based on NC, PU, Epoxy, TPA, TSA and Water Borne Wood Finishes and Industrial Paints.
- Formulate new product for Industrial Paints.
- Resolve customer problems and complaints.
- Manage R&D projects and ensure to complete within budget and time limit.
- Oversee the quality assurance process to ensure that the company's products meet regulatory requirements and are of high quality.
- Review of the existing products for cost cutting.
- Knowledge of alternative of the ingredients used in Wood Coatings and Industrial Coatings.
- Collaborate with other departments, such as production and marketing, to ensure that the company's products are manufactured efficiently and marketed effectively.
- Continuously monitor and improve R&D and QA processes, using data and analytics to identify areas for improvement and implement best practices.

## **Mar 2022 – Feb 2023**

### **QC Chemist**

#### **Akross Coatings Pvt. Ltd. (Sikandrabad)**

- Worked at SAP for Quality Related Entries.
- Monitored consumable laboratory supplies and replenished inventory to enable timely completion of testing activities.
- Carefully handled lab samples and disposed of waste by adhering to safety protocols.
- Performed standard and proprietary physical testing and chemical analysis of raw chemical materials and finished products.
- Perform stability studies on finished products to ensure their quality over time.
- Operated B.S and ECT Machines for Carton Testing.
- Investigate out-of-specification results to determine the root cause and implement corrective and preventive actions to prevent their recurrence.
- Calibrated lab equipment and documented readings and adjustments to improve equipment accuracy.
- Ensure that all laboratory activities are carried out safely and that all necessary safety protocols are followed to prevent accidents or injuries to personnel or damage to equipment.

**Nov 2020 – Mar 2022**

**R&D/QA Officer**

**Akross Synthetics Pvt. Ltd. (Greater Noida)**

- Worked at TCS for QA related Entries.
- Designing experiments and trials to test and validate the feasibility and effectiveness of new resin formulations.
- Operated Capillary tube based Melting Point Apparatus for RM and RI apparatus for Solvents Testing.
- Followed quality standards and procedures to minimize errors and maximize customer satisfaction.
- Developed and deployed production control plans and created work instructions and procedures.
- Wrote and implemented new rework procedures to standardize processes and streamline workflow.
- Collaborated with contract representatives and oversaw quality control implementations and reporting.
- Calibrated instruments and scales in production area and quality lab.
- Evaluating the results of experiments and making data-driven decisions to optimize resin formulations.
- Investigating production issues related to resin quality and performance.

**Education**

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**July 2023 – May 2025**

**Master of Business Administration: Production and Operation Management**

Amity University

**Jun 2020 – May 2023**

**Bachelor of Science : Chemistry**

Shree Lokmani Sharma Mahavidyalaya Nauhjheel,  
Mathura, U.P

**Training Participation**

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- ⇒ Paint Technology
- ⇒ 5-S
- ⇒ Fire Fighting
- ⇒ First Aid
- ⇒ Training on handling with chemicals
- ⇒ Factory level losses (FLL)
- ⇒ KAIZEN
- ⇒ Training on industrial equipment's handling.
- ⇒ HIRA (Hazard Identification and Risk assessment)

## **Software**

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- TCS
- SAP
- MS Excel, Word, Power Point

## **Language**

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- √ HINDI (Listen, Write, Speak)
- √ ENGLISH (Listen, Write, Speak)