

# Manishkumar Mahto

## Service Engineer

Energetic. I am always energetic and eager to learn new skills. I have experience in customer service and support. I am a great communicator and problem solver. I am looking for a role in customer support to utilize my skills. Adept at developing customer relationships, troubleshooting complex problems, and utilizing customer feedback to improve service.

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Ahmedabad, India

01 June, 2001

## WORK EXPERIENCE

### Production Engineer

Philbrick Technologies(India)Pvt.Ltd.

06/2021 - 06/2022

Ahmedabad

Philbrick provides automation solution to various industries by producing microcontroller based instruments & control panels.

#### Achievements/Tasks

- Plannings of Elevator Header And Doors
- Developing and maintaining detailed documentation for production operations, including process flowcharts and standard operating procedures.

### Service Engineer

Asian Paints Ltd.

06/2022 - Present

Ahmedabad

We Manage the Entire Lifecycle of these machines including deployment, Implementation and Maintenance.

#### Achievements/Tasks

- We offer a wide range of services from design, supply, installation and maintenance.
- Realized quality service provision and 100% contract compliance

## EDUCATION

### B. Tech - 8.3/10

Sankalchand Patel College of Engineering

08/2017 - 06/2021

Visnagar, Mahesana

#### Courses

- Electrical Engineering

### 12th Science - 65%

Vivekanand Vidyalay

06/2015 - 03/2017

Ahmedabad

### 10th - 75%

Shree R.T. Agarwal Hindi Primary School

06/2005 - 03/2015

Ahmedabad

## SKILLS

MS Word and MS Excel

Customer Service Skills

Critical thinking and problem solving.

Teamwork and collaboration.

Technical knowledge

Communication

Creativity

## PERSONAL PROJECTS

Arduino based Home Automation Using Bluetooth (03/2021 - 05/2021)

Google Voice Based Writing Machine (11/2020 - 12/2020)

## LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Gujarati

Full Professional Proficiency

## INTERESTS

Volunteer Work

Cooking