

Sachin Kumar

+91-8059801680

CAREER PROFILE:

Wish to work in a challenging environment with the leading organization that encourages continuous learning and creativity providing exposure to new ideas and stimulates personal and professional growth and to endeavor towards achieving vision of the organization through personal improvement and team work.

PROFESSIONAL STRENGTHS:

- Resolve Technical Issues within given time bound.
- Ability to handle complex tasks and exceed client expectations.
- Ability to understand and capture technical requirements.
- Proficient in planning and handling users.
- Goal oriented and ability to handle multiple tasks.

TECHNICAL SKILLS:

- 12 Years Total Experience and 7 years of relevant experience in computer Hardware and Networking.
- Responsible for analysis and identification of Hardware & Networking related Issues and provide the solution.
- Configuration and Installation of Access Points and Wi-Fi Routers in the premises.
- Knowledge in LAN, MAN, WAN for configure and resolve problems
- Installation of MS-Windows, Ubuntu operating System and Server Systems.
- Installations of all Computer software and applications programs.
- Installation of networking systems like NAS, Network Printers, Plotter, Computer Systems.
- Responsible for Bio-Metric Machine and Attendance Software to generate Attendance report.
- Configure & Installation Outdoor CPE (Connect users together in the same network).
- Keep Records for the all Inventory which issued to users and support
- Technical Support about DVR / NVR and Connectivity, Networking and Internet for live views public IP.

COMPUTER PROFICIENCY:-

Hardware: Assembling of Desktop Computers, Installation, and Troubleshoot and configurations. Printer and Printing Related troubleshooting, Router and Access Point Issues.

Networking Responsibility: Installing Windows 2000, 2003, 2008 Server, Netgear Bandwidth Management system, create plan and create accounts and account policies, Implement user rights and permission, Install and configure network printers, manage files, Perform Backups, Provide Application support, Internet connection sharing, LAN, WAN, Configuration of outlook express, & Microsoft Outlook. Backup and Restore data, Access point and router configuration.

Operating System: Microsoft Windows, MS DOS,

Packages: MS Office (MS Word, MS Excel, MS Power Point)

EDUCATIONAL QUALIFICATIONS:-

BCA from Asian Institute of engineering and Management (New Delhi).

PROFESSIONAL QUALIFICATIONS: -

- **Two Year** Diploma in Computer Hardware & Networking from **CEDTI (Under DOEACC society), Chandigarh .**
- One Year Diploma In Basic Computer Software Course.
- Having a Certification in Lenovo Laptop, Wep Dmp Printers.
- Having a Certification in Desktop, Laptop, Server by Wipro Infotech Ltd (Wipro Desktop, Laptop, Sever Certified Engineer)

Awards:-

- Best Service Engg. Awards of the Year 2014 at Access InfoTech Pvt Ltd Chandigarh (Wipro Partner)

Organization: Yamuna Power & Infrastructure Pvt. Ltd. (Yamuna Nagar)

From: March 2016 to till date

Position: IT Executive

Job Responsibility:-

- *Managing Computer Hardware & Networking at In-House and Remote Sites of the Company and managing All department Quarry related Computer Hardware & Networking, Laptop, Printer and ERP Software.*
- *Design Company Network with the help of Router and Manageable Switch.*
- *Installation on Red hat Server.*
- *Create Virtual Box & VM-Ware environment as per company requirement on local machine.*
- *Manage and Create Domain Web server, Ftp Server*
- *Manage and Create Active Directory Domain Environment, File Server/Terminal Server, Antivirus Server, NComputing Server, Erp Server, Tally ERP Gold Server, (Backup & Scheduling).*
- *Create & Manage Firewall Security at company Network with the help of Nebero System Firewall Knowledge.*
- *Create & Manage POP and G-Suite Mailing Server Environment. Configure Gsuite Admin Role Data Migration old Pst Data File Archive.*
- *Create and Manage EPBX intercom and Lease line, Fiber optic transmission, CCTV Normal and IP Camera's*
- *Backup and troubleshooting of CCTV.*
- *Manage and Control CCTV DVR and NVR Head Office and remote site.*
- *Technically Knowledge of Tally, ERP software and Spectrum TDS software.*
- *EPFO, ESI, DSA & TDS troubleshooting of govt. Website's.*
- *Designing Software troubleshooting like CorelDraw, AutoCAD, Adobe Photoshop, Solid work Software,*

etc.

- Provide Software Support Web Application Support like TDS, EPFO, ESI, Digital signature.
- Configure VLAN over the firewall and troubleshooting.
- Installation and Configure Cisco VPN Router (Gateway to Gateway, Client to Gateway).
- Installation QLC Post master Mail Server Configuration & Monitoring.
- Respond to any wireless connectivity issues.
- Investigated and resolved hardware and software issues in LAN/WAN.
- Resolve escalated hardware and software issues related to LAN/WLAN.
- Installation and configure Access Point & Wireless Router.
- Monitor, Maintain and Configure all wireless infrastructure & CPE.
- Maintained devices, tools and cable inventory used for performance evaluations, testing and problem solving.
- Savior Attendance Machine H/W & S/W Knowledge.
- ERP Application Server Knowledge as EBS Suite.
- Knowledge Tcs ion Cloud based Solution for Manufacturing Industry System & Create Centralized Data collection for HR Department to control and manage all biometric devices & Manufacturing & Finance Dept.
- Capable of learning new Technologies.

Organization: - Access InfoTech Pvt Ltd. Chandigarh (Wipro Franchise)

Job Responsibility:-

- In Access Infotech as a **Sr. Customer Support Engineer**. Dated from **9 Dec, 2009 to 1 March, 2016** I am handling the all type of Desktop, Laptop, Server Storage, Printer (Server support customer HDFC bank, & Govt. banks)
- Hardware and Software Support like Desktop and Laptop, Server.
- Provided 24/7 support, diagnosing and repairing server, HP, Compaq, Dell, IBM, Wipro.
- Diagnose hardware and software problems, replace defective components perform data backups and disaster recovery operations maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations, Networking Troubleshooting.
- Device Manage & Control: Fortinet firewall, and access point, Lease Line, Dell Server Power edge R320, R620, 2950, Hp ProLiant 380 Window Server 2008 r2 Std 64bit.
- Projector Configure and video confessing.
- Installation & Configuration of LAN, WAN, IP Phones.
- Create & Manage POP and G-Suite Mailing Server Environment.
- Capable of learning new Technologies.

Organization: Pace Infosys Pvt Ltd (Chandigarh)

I have 3.8 Year's experienced as Sr.Customer Support Engineer **Pace Infosys Pvt Ltd**, From Chandigarh.

Job Responsibility:-

- *Hardware and Software Support like Desktop and Laptop, Server.*
- *Networking Lan Cabling Troubleshooting from Punjab University.*
- *Data Recovery, Configure Microsoft Outlook and another mail account by POP3, configure your wireless router or Dlink router205i, implement Security, Desktop, Laptop &Server-side troubleshooting, Configure Network Printer & DMP Printer etc.*

IBM server Installation In Pace Infosys. I am handling the On-line System troubleshooting & maintenance of Punjab State Electricity Board in Ludhiana & Patiala. And also handled the 200 PC of IBM in NIT engineering college, Jalandhar and also handling in all DC office & treasury office Acer server in all Punjab Dist.

Organization: Data Point System (Yamuna Nagar)

*I have done 1.3 Year Working in **Data Point system** In Yamuna Nagar as Customer Support Engg.*

Job Responsibility:-

- *Assembly all Type Desktop & Printer service.*
- *Printer Refilling Cartridge (Lazer & Inkjet).*
- *Responsible for all Software and Hardware Solution in Campus and Hostel.*
- *Provide solutions for wireless networking WAN.*

DECLARATION:-

I declare that the above-furnished details are true to the best of my knowledge and Belief. I am also confident of my ability to work in a team.

PERSONAL DETAILS:-

Name	: Sachin Kumar
Father's Name	: Sh. Ram Kumar Singh
Date of Birth	: 05-08-1987
Language Known	: Hindi, English, Punjabi
Gender	: Male
Marital Status	: Married
Nationality	: Indian

Place:-

Date:-

(Sachin Kumar)

